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Web-Based Training Catalog

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Web-Based Training Catalog

Overview

Joint Commission Resources (JCR), the educational arm of The Joint Commission, has joined with PerforMax³, a leading provider of web-based training, to offer a new line of ANCC continuing education (CE) courses for health care professionals. For more than 25 years JCR has helped hospitals, ambulatory care facilities, and other health care organizations achieve and maintain compliance with Joint Commission accreditation standards, as well as improve the quality and safety of patient care.

These JCR Web-Based Training Courses provide learners with training in the critical areas of infection prevention and control, medication safety and performance improvement. Make sure your nursing staff is up to date with the latest web-based training provided in an interactive, engaging, self-paced offering, designed for adult learners.

Target Audience

All nursing staff, including current and potential nurse managers.

The JCR Web-Based Training Catalog covers four topic areas arranged in suites. The entire catalog is composed of 17 courses and a total of 59.75 continuing education units. The courses can be purchased in their entirety or by suite. There are price incentives for purchasing the entire catalog or multiple suites.



Content Suites

Infection Prevention and Control Suite 7.25 CE

- Guide to Multidrug-Resistant Organisms (MDROs)
- Infection Prevention and Control Issues in the Environment of Care
- Preventing Health Care-Associated Infections

Patient Safety Suite 17.5 CE

- Patient Safety Guide
- Reducing the Risk of Patient Falls
- Addressing Patients' Health Literacy Needs
- Anticoagulation Therapy
- Handoff Communications
- Safety in the Operating Room

Medication Safety Suite 14.25 CE

- The Nurse's Role in Medication Safety
- Patient-Focused Medication Management
- Storing & Securing Medications
- Medication Reconciliation

Performance Improvement Suite 20.75 CE

- Managing Patient Flow in Hospitals
- Turning Data Into Useful Information
- Failure Mode and Effects Analysis
- Root Cause Analysis

* Joint Commission Resources is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation (ANCC).

**Joint Commission
Resources**

Infection Prevention and Control Suite

One of the top health concerns for both patients and health care facilities is the increase in health-care associated infections and multidrug-resistant organisms (MDROs). Now more than ever, it is critically important to educate your nursing staff on how to recognize risk factors for health care-associated infections and identify patients at risk for MDROs. This Infection Prevention and Control Suite will teach staff how to comply with Joint Commission standards, and apply best practices to help contain the spread of infectious agents.

Target Audience

All Nursing Staff

Course List: Infection Prevention and Control Suite (3 Courses) 7.25 CE**Guide to Multidrug-Resistant Organisms (MDROs) 2.0 CE**

- * The Basics
- * Caring for Patients with MDROs

Infection Prevention and Control Issues in the Environment of Care 2.25 CE

- * Making the Connection Between IC and EC
- * Role of the Health Care Provider
- * Environment of Care Issues

Preventing Health Care-Associated Infections 3.0 CE

- * The Basics
- * Reducing Risks in the Health Care Setting
- * Battling Four Common Types of Health Care-Associated Infections
- * Multidrug-Resistant Organisms





Patient Safety Suite

Patient safety is the major goal for all hospitals and clinical settings. Care facilities with a staff trained on patient safety issues provide better care, produce satisfied patients, and create better outcomes for all. The Patient Safety Suite lessons cover a range of critical topics from operating room safety to anticoagulation therapy. Students will learn to plan a fall prevention program, assess a patient's health literacy, and ensure the safety for anticoagulation therapy. The Patient Safety Suite also covers Joint Commission requirements for handoff communications and using structured communication techniques in the operating room, including the Universal Protocol for Preventing Wrong Site, Wrong Procedure, Wrong Person Surgery™.

Target Audience

All Nursing Staff

Course List: Patient Safety Suite (6 Courses) 17.5 CE

Patient Safety Guide 2.25 CE

- * What Your Staff Needs to Know (Part 1)
- * What Your Staff Needs to Know (Part 2)

Reducing the Risk for Patient Falls 1.75 CE

- * Identifying Fall Risk
- * Strategies for Minimizing Fall Risks

Addressing Patient's Health Literacy Needs 3.25 CE

- * Understanding Health Literacy
- * Assessing Health Literacy
- * Implementing Solutions

Anticoagulation Therapy 3.0 CE

- * The Importance of Programs
- * Considerations for Managing Patients
- * Educating Patients

Handoff Communications 2.25 CE

- * Improving Handoff Communication Process
- * Enhancing Handoff Communication and Teamwork
- * Using Existing Handoff Strategies Effectively

Safety in the Operating Room 5.0 CE

- * Effective Communication in the OR
- * Patient-Associated Risks
- * Addressing OR Associated Risks
- * Addressing Surgery-Related Risks
- * Addressing Environment of Care Risks in the OR





Medication Safety Suite

The Medication Safety Suite helps nursing staff to ensure medication safety by implementing processes that keep patients safe. By educating patients and their families on medication management and engaging physicians as part of the medication management team, patient outcomes are improved. These lessons provide staff with the tools to create a well-defined medication management process that complies with Joint Commission expectations and adheres to National Patient Safety Goals for medication management.

Target Audience

All Nursing Staff

Course List: Medication Safety Suite (4 Courses) 14.25 CE

The Nurse's Role in Medication Safety 4.75 CE

- * Medication Reconciliation
- * Using Technology to Help Improve Medication Safety
- * Challenges, Benefits, and Barriers to Medication Error Reporting by Nurses
- * Teamwork, Communication, and Human Factors Engineering
- * Reduce the Risk of Pediatric Medication Errors

Patient-Focused Medication Management 3.5 CE

- * Patient-Focused Medication Management: An Introduction
- * Engaging The Patient
- * Medication Regimen Nonadherence
- * Promoting Regimen Adherence
- * Medication Reconciliation

Storing & Securing Medications 2.0 CE

- * Complying with Standards
- * Principles and Practices

Medication Reconciliation 4.0 CE

- * Medication Reconciliation: An Introduction
- * Systems, Processes and Analysis
- * Risk Points and Solutions
- * Physician Engagement
- * Educating Key Individuals
- * Patient Involvement
- * Performance Improvement and Measurement





Performance Improvement Suite

Nurse and patient care leaders need skills beyond clinical care expertise. The Performance Improvement Suite provides training in managerial-type applications such as patient flow, root cause analysis, and failure mode analysis. Focusing on patient-centered care, this training allows for a higher-level analysis of how care is provided and best practices for health care delivery. The Performance Improvement Suite focuses on collaborative team development and performance improvement techniques that can be applied to patient care situations. For staff interested in moving to the next level, these lessons will supply valuable techniques and resources for development.

Target Audience

Current and Potential Nurse Managers

Course List: Performance Improvement Suite (4 Courses) 20.75 CE

Managing Patient Flow in Hospitals 5.5 CE

- * The Problem of Patient Flow
- * Impact of Patient Flow Issues
- * Assessment of Patient Flow
- * Strategies for Managing Patient Flow
- * Measurement and Evaluation of Patient Flow

Turning Data Into Useful Information 3.0 CE

- * Performance Measurement
- * Data Collection
- * Data Display
- * Data Interpretation
- * Improving Organizational Performance
- * Training Assessment

Failure Mode and Effects Analysis 7.0 CE

- * An Overview
- * The Successful FMEA Team
- * Defining Process and Failure Modes
- * Prioritizing Failure Modes
- * Identifying Root Causes of Failure Modes
- * Redesigning the Process
- * Analyzing and Testing the Process
- * Implement and Monitor the New Process

Root Cause Analysis 5.25 CE

- * Root Cause Analysis: An Overview
- * Addressing Sentinel Events in Policy and Strategy
- * Preparing for Root Cause Analysis
- * Determining What Happened and Why:
The Search for Proximate Causes
- * Identifying Root Causes
- * Designing and Implementing an Action Plan for
Improvement
- * Tools and Techniques

